# Causal Analysis Tree Rev. 0



### A1 Design / Engineering Problem

B1 DESIGN INPUT LTA C01 Design input cannot be met C02 Design input obsolete C03 Design input not correct

C04 Necessary design input not available

B2 DESIGN OUTPUT LTA C01 Design output scope C02 Design output not clear

C03 Design output not correct

C04 Inconsistent design C05 Design input not addressed in design output

C06 Drawing. specification, or data error C07 Error in equipment or material selection

C08 Errors not detectable C09 Errors not recoverable

B3 DESIGN / DOCUMENTATION LTA C01 Design / documentation not complete C02 Design / documentation not up-to-date C03 Design / documentation not controlled

B4 DESIGN / INSTALLATION VERIFICATION LTA C01 Independent review of design / documentation LTA C02 Testing of design / installation LTA C03 Independent inspection of design / installation LTA C04 Acceptance of design / installation LTA

B5 OPERABILITY OF DESIGN / ENVIRONMENT LTA C01 Ergonomics LTA C02 Physical environment C03 Natural environment LTA

#### A2 Equipment / Material A3 Human PerformanceLTA Problem

B1 CALIBRATION FOR INSTRUMENTS LTA C01 Calibration LTA C02 Equipment found outside acceptance criteria

B2 PERIODIC / CORRECTIVE MAINTENANCE LTA C01 Preventive maintenance for equipment LTA C02 Predictive maintenance LTA C03 Corrective maintenance LTA C04 Equipment history

B3 INSPECTION / TESTING

C01 Start-up testing LTA C02 Inspection / testing LTA C03 Post-maintenance / Postmodification testing LTA

B4 MATERIAL CONTROL

C01 Material handling LTA C02 Material storage LTA C03 Material packaging LTA

C04 Material shipping LTA C05 Shelf life exceeded C06 Unauthorized material substitution

C07 Marking / labeling LTA

B5 PROCUREMENT CONTROL LTA C01 Control of changes to procurement specifications /

purchase order LTA C02 Fabricated item did not meet requirements C03 Incorrect item received C04 Product acceptance requirements LTA

B6 DEFECTIVE, FAILED OR CONTAMINATED C01 Defective or failed part C02 Defective or failed material C03 Defective weld, braze or soldering joint C04 End of life failure

C05 Electrical or instrument

C06 Contaminant

B1 SKILL BASED ERROR C01 Check of work was LTA C02 Step was omitted due to distraction

C03 Incorrect performance due to

C04 Infrequently performed steps were performed incorrectly C05 Delay in time caused LTA

C06 Wrong action selected based on similarity with other actions C07 Omission / repeating of steps due to assumptions for completion

B2 RULE BASED ERROR C01 Strong rule incorrectly chosen over other rules C02 Signs to stop were ignored and step performed incorrectly C03 Too much activity was occurring and error made in

problem solving C04 Previous success in use of rule reinforce d continued use of

C05 Situation incorrectly identified or represented result ing in wrong rule used

B3 KNOWLEDGE BASED ERROR

C01 Attention was given to wrong

C02 LTA Conclusion based on sequencing of facts C03 Individual justifie d action by

focusing on biased evidence CO4 LTA review based on assumption that process will not

C05 Incorrect assumption that a correlation existed between two or more facts

C06 Individual underestimated the problem by using past events as

B4 WORK PRACTICES LTA C01 Individual's capability to perform work LTA [Examples include: Sensory / perceptual capabilities LTA, Motor / physical capabilities LTA and Attitude / psychological profile LTA.] C02 Deliberate violation

#### A4 Management Problem

B1 MANAGEMENT METHODS

C01 Management policy guidance/ expectations not well-defined, understood or enforced

C02 Job performance standards not adequately defined C03 Management direction created

insufficient awareness of impact of actions on safety / reliability C04 Management follow-up or monitoring of activities did not identify problems

C05 Management assessment did not determine cause s of previous event or known problem

C06 Previous industry or in-house experience was not effectively used to prevent recurrence

C07 Responsibility of personnel not well-defined or personnel not held accountable

C08 Corrective action responses to a known or repetitive problem was untimely

C09 Corrective action for previously identified problem or event was not adequate to prevent recurrence

B2 RESOURCE MANAGEMENT

C01 Too many administrative duties assigned to immediate supervisor C02 Insufficient supervisory resources to provide necessary supervision C03 Insufficient manpower to support identified goal / objective C04 Resources not provided to assure

adequate training was provided / maintained C05 Needed resource changes not

approved / funded C06 Means not provided to assure procedures / documents / records were of adequate quality and up-to-date C07 Means not provided for assuring adequate availability of appropriate materials / tools

C08 Means not provided for assuring adequate equipment quality. reliability, or operability C09 Personnel selection did not a ssure match of worker motivations / job descriptions

C10 Means / method not provided for assuring adequate quality of contract services

#### B3 WORK ORGANIZATION & PLANNING LTA C01 Insufficient time for worker to prepare task

C02 Insufficient time allotted for task

C03 Duties not well-distributed among personnel

C04 Too few workers assigned to task

C05 Insufficient number of trained or experienced workers assigned to task

C06 Planning not coordinated with inputs from Walk downs/ task analysis

C07 Job scoping did not identify potential task interruptions and / or environmental stress

C08 Job scoping did not identify special circumstances and / or conditions

C09 Work planning not coordinated with all departments involved in task

C10 Problem performing repetitive tasks and / or subtasks C11 Inadequate work package preparation

# B4 SUPERVISORY METHODS LTA

C01 Tasks and individual accountability not made clear to

C02 Progress / status of task not adequately tracked C03 Appropriate level of in-task supervision not determined prior to task

C04 Direct supervisory involvement in task interfered with overview role

C05 Emphasis on schedule exceeded emphasis on methods / doing a good job

C06 Job performance and self-checking standards not properly communicated

C07 Too many concurrent tasks assigned to worker C08 Frequent job or task "shuffling"

C09 Assignment did not consider worker's need to use

higher-order skills C10 Assignment did not consider worker's previous task C11 Assignment did not consider worker's ingrained work

C12 Contact with personnel too infrequent to detect work habit/attitude changes

C13 Provided feedback on negative performance but not on positive performance

## B5 CHANGE MANAGEMENT LTA

C01 Problem identification did not identify need for change

C02 Change not implemented in timely manner

C03 Inadequate vendor support of change C04 Risks / consequences associated with change not

adequately reviewed / assessed C05 System interactions not considered

C06 Personnel / department interactions not considered

C07 Effects of change on schedules not adequately addressed C08 Change-related training / retraining not performed or not

C09 Change-related documents not developed or revised

C10 Change-related equipment not provided or not revised C11 Changes not adequately communicated

C12 Change not identifiable during task

C13 Accuracy / effectiveness of change not verified or not validated

# A5 Communications LTA A6 Training Deficiency

B1 WRITTEN COMMUNICATIONS

METHOD OF

PRESENTATION LTA C01 Format deficiencies

C02 Improper referencing or

branching

C03 Checklist LTA C04 Deficiencies in user aids

(charts, etc.)

C05 Recent changes not made apparent to user

C06 Instruction step / information in wrong

sequence

C07 Unclear / complex wording or grammar

B2 WRITTEN

COMMUNICATION CONTENT LTA

C01 Limit inaccuracies C02 Difficult to implement

C03 Data / computations wrong / incomplete

C04 Equipment identification

LTA

C05 Ambiguous instructions / requirements

C06 Typographical error C07 Facts wrong / requirements not correct

C08 Incomplete / situation not covered

C09 Wrong revision used

B3 WRITTEN

COMMUNICATION NOT LISED

C01 Lack of written communication

C02 Not available or inconvenient for use

#### B4 VERBAL

COMMUNICATION LTA C01 Communication between work groups LTA C02 Shift communications

LTA C03 Correct terminology not

C04 Verification / repeat back

not used C05 Information sent but not understood

C06 Suspected problems not communicated to supervision C07 No communication method available

B1 NO TRAINING PROVIDED

C01 Decision not to train C02 Training requirements not identified

C03 Work incorrectly considered "skill of the craft"

B2 TRAINING METHODS

LTA

C01 Practice or hands-on experience LTA C02 Testing LTA

C03 Refresher training LTA C04 Inadequate presentation

# **B3 TRAINING**

MATERIAL LTA C01 Training objectives LTA C02 Inadequate content

C03 Training on new work methods LTA C04 Performance standards

# A7 Other Problem

LTA

B1 EXTERNAL PHENOMENA

C01 Weather or ambient conditions LTA

C02 Power failure or transient

C03 External fire or explosion C04 Other natural phenomena LTA

B2 RADIOLOGICAL / HAZARDOUS

MATERIAL PROBLEM C01 Legacy contamination

C02 Source unknown

Level A nodes are underlined

Level B nodes are in ALLCAPS

Level C nodes are in "sentence case"

LTA = Less than adequate